



Caribou Chronicles

Giving you the *Edge* in Business

SUMMER/FALL 2023 NEWSLETTER

Caribou Chronicles Returns!



After Many Years...

Greetings to all our forestry users. After many years, we are resuming our Caribou Chronicles, a short publication to help keep you abreast of what's new in our Caribou eco-system. Whether it's new product or feature offerings, helpful tips about the software, or interesting stories from our customers, we hope you find the newsletters helpful! We plan to issue it at least three times a year, and welcome your ideas for topics you'd like to see us include.

Loggers Edge Product Tips

We've included links to two short videos. The first covers some helpful tips that many users already know, but just in case you don't, here it is! The second covers some important features about the new Caribou Reporter in version 5.3.6.

[4 Tips in Under 4 Minutes](#)

[New Reporter Changes](#)

Caribou On the Cloud

Imagine having your Caribou Software available to you and to the rest of your team anywhere you have your laptop and a good internet connection. Whether working from home or a hotel room, you can access your Caribou from an icon on your desktop that takes you to your own dedicated Cloud server where the software is installed. It's a great option for people who have users in different locations, or for users who travel a lot and need to access the software while on the road. It's also a good option for users who have limited IT resources available, because Caribou takes care of the Windows updates and the offsite database backups for you.

We use Amazon Web Services to provide the Cloud environment, which has a solid proven track record. We have offered the service to clients for over ten years, and use it ourselves for various shared internal software tools that our reindeer all need to access. While most users still like to have their software maintained on their own local hardware, we now have over **30** customers on our Cloud environment.

Email support@caribousoftware.com if you'd like to learn more. A number of customers migrated to the Cloud during the pandemic, and have found it to be a very convenient way of having access to your Logger's Edge system without being beholden to the office.

Caribou In the Woods

Imagine having your data collection for load tickets and time sheets start in the woods, rather than the office. Caribou's **Loadmaster** and **Suzie Logger** digital load ticket apps, along with our **E-Time** web app for time sheets can help you make that happen, reducing the amount of time you spend re-keying data in the office and increasing the timeliness and visibility of the data.

Below is a testimonial from one of our clients in Louisiana who recently adopted our Loadmaster iPhone app. If you'd like to learn more, just send us an email, and we'll be happy to provide you with more information.

Testimonial from Stott Wood Co.

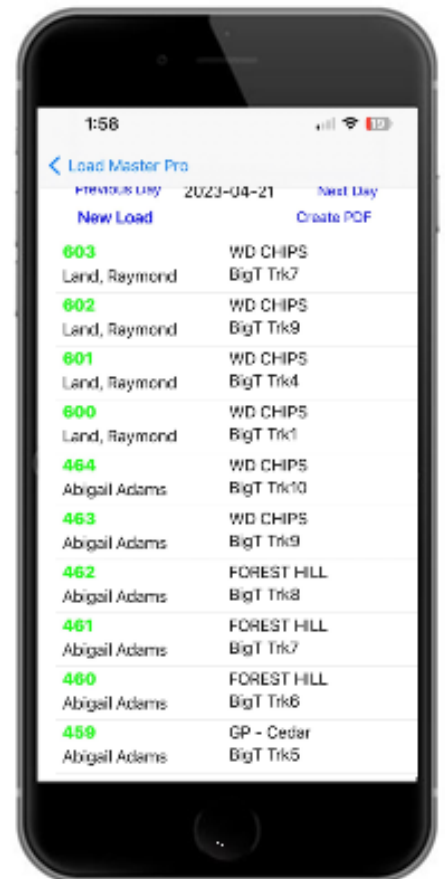
We are using the Load Master program with 3 of our crews. The 4th crew will start working with it this month. On average we haul 100-125 loads per week. We estimate the time to manually enter the loads is 4-5 hours. Load Master has reduced the time by a little more than half, after less than a full month of use. We have an office staff of two, so reducing ticket entry and proofing time frees them up for other work.

Most of our crew supervisors and drivers have found the system to be very user friendly and embraced it right away. The less tech-friendly ones have had a harder time but are beginning to get the hang of it. As they do, we expect the time to proof and correct errors to be minimal. With our paper system, we usually had several tickets a month where the drivers would mix up the tract name when they get to the mill, especially if they hauled off a combination of jobs. I haven't seen those errors in this first month. I believe using the Load Master program makes them more aware, having just entered the load into the system before leaving the woods. I anticipate the supervisors and owners will use the system, especially during tight quotas at mills, to view what has been hauled in real-time to know how to schedule their next loads, within the overall company shared quotas at the mills.

We plan to put the Load Master program to work in chip hauling segment of our business as well. We are using the logging crews as the test subject while we work out the logistics for the numerous drivers and contract haulers, hauling to and from different mills 24/7, each of which has very vast differences in technology experience. When we master that segment of the business, we will save a tremendous amount of time for our staff.”

Geeks of a Feather Flock Together

Earlier this year, Caribou acquired “**StumpGeek**”, which is a simple load ticket tracking software system. It was designed by a logger in the Midwest, specifically for the needs and the budget of a small logger (e.g., 2 to 10 employees). It is a very functional package that serves as a “*Logger's Edge Lite*” for the truly small logger who still needs a good system to track their loads, reconcile revenue, and pay subs. The system even has a built-in “money log” for users who want to track every deposit and every payment through the system to provide to their accountants at year end. Click here to read the News Release on our website. If you have smaller subs that work for you who need a simple ticket tracking app, please direct them to www.StumpGeek.com.





FEATURED CLIENT

SANDERS LOGGING!

**2022-2023 Logger of the Year
Harry Sanders -
Sanders Logging Company**

**Sanders Logging in a few words
from their partners:**

- ♦ **Hard-Work**
- ♦ **Productive**
- ♦ **Dedicated**
- ♦ **Responsible**

[Click here to watch their tribute video!](#)